

In order to file a complaint through the Internet Crimes and Complaints Center (IC3.gov), navigate to <https://www.IC3.gov> and click on “File a complaint”.



## Internet Crime Complaint Center (IC3)



### Protect one another.

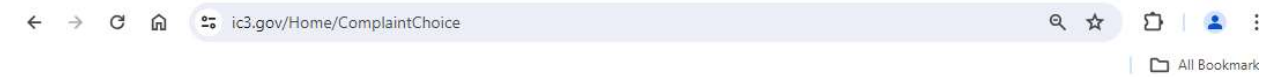
The Internet Crime Complaint Center, or IC3, is the Nation's central hub for reporting cyber crime. It is run by the FBI, the lead federal agency for investigating cyber crime. Here on our website, you can take two vital steps to protecting cyberspace and your own online security.

First, if you believe you have fallen victim to cyber crime, file a complaint or report. Your information is invaluable to helping the FBI and its partners bring cybercriminals to justice.

Second, get educated about the latest and most harmful cyber threats and scams. By doing so, you will be better able to protect yourself, your family, and your place of work.

Anyone can become a victim of internet crime. Take action for yourself and others by reporting it. Reporting internet crimes can help bring criminals to justice and make the internet a safer place for us all.

Review common types of complaints listed below. Each of these sections include a list for what types of details to include in the report. Once you know what details to include, scroll down to the red button “File a complaint”



## Internet Crime Complaint Center (IC3)

### Ready to file a complaint?

To see if your information should be reported to IC3, read the following descriptions about the different types of crimes we investigate. Also see our FAQs for more details about filing a complaint.

[See Our FAQs](#)



### Business Email Compromise

Criminals typically send an email message that appears to come from a business or individual you know—such as one of your business vendors, your organization's CEO, or the title company for your home. The email requests a seemingly legitimate payment, often urgently, via a wire transfer. However, it is all a scam. [More info.](#)



### Ransomware

You are prevented from accessing your computer files, systems, or networks after they are infected with malicious software, or malware. Criminals then demand that you pay a ransom for your files or systems to be unlocked or decrypted. [More info.](#)



### Elder Fraud (Victims 60 and Over)

Criminals target millions of elderly Americans each year with many different types of financial fraud or confidence schemes, such as romance, lottery, investment, or sweepstakes scams. Criminals may impersonate family members, government agencies, tech support professionals, and others to steal your money and information. [More info.](#)



### Other Cyber Crime

There are many other types of cyber crime that impact both businesses and consumers, including cryptocurrency investment schemes, identity theft, non-payment or non-delivery of merchandise ordered online, credit card fraud, computer intrusions, corporate data breaches, and denial of service website attacks.

Please file a report with IC3 even if you're unsure of whether your complaint or report qualifies as a cyber crime.

### Don't see the crime you want to report listed here?

The IC3 focuses on collecting cyber-enabled crime. Crimes against children should be filed with the National Center for Missing and Exploited Children. Other types of crimes, such as threats of terrorism, should be reported at [tips.fbi.gov](https://tips.fbi.gov). The links at right will direct you to these alternate reporting sites.

[Report Suspected Terrorism, Threat to Life, or Other Threats](#)

[Report Information Regarding Missing or Exploited Children](#)

**We accept reports of internet crimes through one comprehensive form.**

Please only submit **one** report per crime.



[File a Complaint](#)

Click on "I Accept" when you're ready to file your complaint.


The screenshot shows the top navigation bar of the IC3 website, including the FBI logo, a search bar, and menu items for HOME, FILE A COMPLAINT, CONSUMER ALERTS, INDUSTRY ALERTS, BEC, RANSOMWARE, ELDER FRAUD, and COMMON SCAMS. Below the navigation bar is the IC3 logo and the heading "Internet Crime Complaint Center (IC3)". The main content area is titled "File a Complaint" and contains several paragraphs of text, a bulleted list of questions, and a button labeled "I Accept". A large red arrow points to the "I Accept" button.

ic3.gov/Home/FileComplaint

FEDERAL BUREAU OF INVESTIGATION

Search

HOME FILE A COMPLAINT CONSUMER ALERTS INDUSTRY ALERTS BEC RANSOMWARE ELDER FRAUD COMMON SCAMS

 **Internet Crime Complaint Center (IC3)**

### File a Complaint

Prior to filing a complaint with the IC3, please read the following information regarding terms and conditions. Should you have additional questions prior to filing your complaint, view [FAQs](#) for more information on inquiries such as:

- What details will I be asked to include in my complaint?
- What happens after I file a complaint?
- How are complaints resolved?
- Should I retain evidence related to my complaint?

The information I'm providing on this form is correct to the best of my knowledge. I understand that providing false information could make me subject to fine, imprisonment, or both. (*Title 18, U.S. Code, Section 1001*)

Complaints filed via this website are processed and may be referred to federal, state, local or international law enforcement or regulatory agencies for possible investigation. I understand any investigation opened on any complaint I file on this website is initiated at the discretion of the law enforcement and/or regulatory agency receiving the complaint information.

Filing a complaint with the IC3 in no way serves as notification to my credit card company that I am disputing unauthorized charges placed on my card or that my credit card number may have been compromised. I should contact my credit card company directly to notify them of my specific concerns.

The complaint information you submit to this site is encrypted via secure socket layer (SSL) encryption. Please see the [Privacy Policy](#) for further information.

We thank you for your cooperation.

**I Accept**

Answer the question on the page and then click on the button “Next (step 2)”

← → ↻ 🏠 complaint.ic3.gov ☆ 📁 All Bookmarks

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HOME FILE A COMPLAINT CONSUMER ALERTS INDUSTRY ALERTS BEC RANSOMWARE ELDER FRAUD COMMON SCAMS

1 Who is Filing this Complaint? 2 Victim Information 3 Financial Transaction(s) 4 Description of Incident 5 Information About The Subject(s) 6 Other Information 7 Privacy & Signature


### Who is Filing this Complaint?

Note: Fields marked with \* are required.

If you were the victim of this incident, please indicate so below. In the event that you are completing this form on behalf of another individual or business, please select NO and provide your contact information.

 **\* Were you the victim in this incident?**

If NO, you will be asked to provide your information.

 **Next (step 2)**

Fill out the questions in steps 1 through 7. Make sure to digitally sign the document in step 7 and then submit the IC3 complaint.

The screenshot shows the website [complaint.ic3.gov](http://complaint.ic3.gov) in a browser. The page features a dark blue header with the Federal Bureau of Investigation logo and a search bar. Below the header is a navigation menu with the following items: HOME, FILE A COMPLAINT, CONSUMER ALERTS, INDUSTRY ALERTS, BEC, RANSOMWARE, ELDER FRAUD, and COMMON SCAMS. A progress indicator below the navigation menu consists of seven numbered steps connected by a horizontal line. Step 7, 'Privacy & Signature', is highlighted with a green circle, while steps 1 through 6 are in dark blue circles. The steps are: 1. Who is Filing this Complaint?, 2. Victim Information, 3. Financial Transaction(s), 4. Description of Incident, 5. Information About The Subject(s), 6. Other Information, and 7. Privacy & Signature.

1 Who is Filing this Complaint?

2 Victim Information

3 Financial Transaction(s)

4 Description of Incident

5 Information About The Subject(s)

6 Other Information

7 Privacy & Signature